



CANCELLATION POLICY

for training or boarding

- ◇ For a reschedule/schedule adjustments - **no cancellation penalty**
- ◇ "NON Holiday Periods" cancellation within 2 wks of the dropoff date - **cancellation fee is 60%** of the value of the stay
- ◇ "Holiday Periods (see below)" cancellation within 3 wks of the drop off date - **cancellation fee is 60%** of the value of the stay
 - ◇ If we can book someone in your place - **no cancellation penalty**

HOLIDAY 2016:

- ◆ Memorial day
- ◆ Independence Day
- ◆ Labor Day
- ◆ Thanksgiving
- ◆ Dec/Jan Holidays
 - ◆ Chanukah , Christmas, new years etc.