



CANCELLATION POLICY

for training or boarding

For a reschedule or schedule adjustments - no cancellation penalty

NON Holiday Periods within 2 wks of the dropoff date OR Holiday Periods (see below) within 3 wks of the dropoff date - cancellation fee is 60% of the value of the stay. Or if we can book someone in your place; then 60% of the balance remaining... Examples:

Booking for 7 days @ \$35 is \$245 - cancel fee is 60% or \$147

Booking for 7 days @ \$35 is \$245 - replacement booking of 4 days is \$140 - cancel fee is 60% of (245-140=105) @ 60% = \$63

HOLIDAY DATE ranges 2015:

- ◆ Memorial day: May 22– May 31
- ◆ Independence Day: July 1-12
- ◆ Labor Day Sep 7: Sep 4-13
- ◆ Thanksgiving Nov 26: Nov 20-30
- ◆ Dec Holidays: Dec 6– Jan 3
 - ◆ Chanukah dec 6-14, Christmas dec 25, new years etc

Any prepaid arrangements; the 40% will be refunded